

Attribute	Benchn North Van	couver	Wes (CS		
+	(CSD/CY Value	Percent	Value	Percent	Index
Number of Households	27,275	Percent	17,566	Percent	inuex
Population of Age 18 and Up	49,870		37,594		
Number of Vehicles in Household	49,070		37,334		
Number of vehicles in household: None	6,931	25.41%	3,936	22.41%	88
Number of vehicles in household: 1	10,463	38.36%	5,860	33.36%	87
Number of vehicles in household: 2	6,895	25.28%	5,316	30.26%	120
Number of vehicles in Household: 3	1,950	7.15%	1,473	8.39%	117
Number of vehicles in Household: More than 3	1,036	3.80%	981	5.59%	147
Annual Kilometers Driven	1,030	3.00 /0	301	3.5376	177
Kilometers driven per year: None	11,499	23.06%	7,946	21.14%	92
Kilometers driven per year: 1 to 9,999 Km (1 to 5,999 miles)	21,119	42.35%	15,577	41.43%	98
	21,119	42.0070	10,011	71.7070	30
Kilometers driven per year: 10,000 to 19,999 Km (6,000 to 11,999 miles)	11,896	23.85%	10,061	26.76%	112
Kilometers driven per year: 20,000 to 29,999 Km (12,000 to 17,999 miles)	3,429	6.88%	2,525	6.72%	98
Kilometers driven per year: 30,000 or more Km (18,000 or more miles)	1,926	3.86%	1,485	3.95%	102
Are you personally a licensed driver: Yes	42,108	84.44%	32,451	86.32%	102
Make of Primary Vehicle					
Make of primary vehicle: Buick	554	1.11%	475	1.26%	114
Make of primary vehicle: Cadillac	73	0.15%	89	0.24%	160
Make of primary vehicle: Chevrolet	2,167	4.35%	1,581	4.21%	97
Make of primary vehicle: Chrysler	887	1.78%	538	1.43%	80
Make of primary vehicle: Dodge	1,715	3.44%	1,113	2.96%	86
Make of primary vehicle: Ford	4,410	8.84%	2,926	7.78%	88
Make of primary vehicle: GMC	715	1.43%	477	1.27%	89
Make of primary vehicle: Jeep/Eagle	508	1.02%	384	1.02%	100
Make of primary vehicle: Lincoln	221	0.44%	212	0.56%	127
Make of primary vehicle: Other Domestic	552	1.11%	433	1.15%	104
Make of primary vehicle: Acura	556	1.11%	542	1.44%	130
Make of primary vehicle: Audi	325	0.65%	358	0.95%	146
Make of primary vehicle: BMW	833	1.67%	920	2.45%	147
Make of primary vehicle: Honda	3,936	7.89%	2,985	7.94%	101
Make of primary vehicle: Hyundai	2,309	4.63%	1,336	3.55%	77
Make of primary vehicle: Infiniti	220	0.44%	286	0.76%	173
Make of primary vehicle: Kia	1,348	2.70%	528	1.40%	52
Make of primary vehicle: Lexus	390	0.78%	603	1.60%	205
Make of primary vehicle: Mazda	2,745	5.50%	2,106	5.60%	102
Make of primary vehicle: Mercedes-Benz	560	1.12%	895	2.38%	213
Make of primary vehicle: Mitsubishi	348	0.70%	223	0.59%	84
Make of primary vehicle: Nissan	2,342	4.70%	1,623	4.32%	92
Make of primary vehicle: Subaru	1,546	3.10%	1,291	3.43%	111
Make of primary vehicle: Suzuki	170	0.34%	107	0.28%	82
Make of primary vehicle: Toyota	6,262	12.56%	5,210	13.86%	110



Attribute	Benchmark North Vancouver		Wes		
,	(CSD/CY	<u> </u>	•	SD/DM, BC)	
Make of primary vahida, Valkayyaran	Value	Percent	Value	Percent	Index
Make of primary vehicle: Volkswagen	1,199	2.40%	1,085	2.89%	120
Make of primary vehicle: Volvo	624	1.25%	914	2.43%	194
Make of primary vehicle: Other Foreign  Type of Primary Vehicle	535	1.07%	389	1.04%	97
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Type of primary vehicle: Sedan	11,690	23.44%	9,140	24.31%	104
Type of primary vehicle: Sub-compact	6,379	12.79%	4,320	11.49%	90
Type of primary vehicle: Sports car	1,218	2.44%	1,035	2.75%	113
Type of primary vehicle: Minivan/station wagon	3,470	6.96%	2,684	7.14%	103
Type of primary vehicle: Sport utility vehicle	10,579	21.21%	8,994	23.93%	113
Type of primary vehicle: Pickup truck	2,578	5.17%	1,983	5.27%	102
Type of primary vehicle: Full-sized van	612	1.23%	384	1.02%	83
Type of primary vehicle: Other	1,495	3.00%	886	2.36%	79
Age of Primary Vehicle				1	
Age of primary vehicle: 1 year old	577	1.16%	479	1.28%	110
Age of primary vehicle: 2 years old	2,275	4.56%	1,912	5.09%	112
Age of primary vehicle: 3 years old	2,718	5.45%	1,929	5.13%	94
Age of primary vehicle: 4 years old	1,663	3.34%	1,526	4.06%	122
Age of primary vehicle: 5 years old	2,397	4.81%	1,912	5.09%	106
Age of primary vehicle: 6 years old	1,738	3.49%	1,381	3.67%	105
Age of primary vehicle: 7 years old	2,297	4.61%	1,897	5.05%	110
Age of primary vehicle: 8 years old	2,166	4.34%	1,512	4.02%	93
Age of primary vehicle: 9 years old	2,203	4.42%	1,722	4.58%	104
Age of primary vehicle: 10 years old	2,466	4.95%	1,623	4.32%	87
Age of primary vehicle: 11 years old	1,905	3.82%	1,481	3.94%	103
Age of primary vehicle: 12 years or older	15,272	30.62%	11,859	31.55%	103
Age of primary vehicle: Don't know/not sure	589	1.18%	344	0.91%	77
Purchase of Primary Vehicle					
Purchase of primary vehicle: Bought new	18,712	37.52%	15,664	41.67%	111
Purchase of primary vehicle: Bought used	17,457	35.01%	12,646	33.64%	96
Purchase of primary vehicle: Leased new	1,234	2.47%	734	1.95%	79
Purchase of primary vehicle: Leased used	121	0.24%	170	0.45%	188
Purchase of primary vehicle: Don't know/not sure	560	1.12%	373	0.99%	88
Purchase Decision of Primary Vehicle					
Purchase decision of primary vehicle: I was not involved in the decision	3,079	6.17%	2,034	5.41%	88
Purchase decision of primary vehicle: I made the decision alone	15,722	31.53%	11,013	29.30%	93
Purchase decision of primary vehicle: I participated in the decision with someone else	19,345	38.79%	16,669	44.34%	114
Purchase or Lease of Vehicle in the Past 2 Years				<u> </u>	
Purchase or lease of vehicle in the past 2 years: No,	28,466	57.08%	21,962	58.42%	102
Purchase or lease of vehicle in the past 2 years: Yes, purchased new	3,752	7.52%	3,109	8.27%	110
Purchase or lease of vehicle in the past 2 years: Yes, purchased used	5,104	10.24%	3,802	10.11%	99

Attribute	Benchn North Van		Wes		
Attribute	(CSD/CY	<del> </del>	`	SD/DM, BC)	
	Value	Percent	Value	Percent	Index
Purchase or lease of vehicle in the past 2 years: Yes, leased new	646	1.30%	514	1.37%	105
Purchase or lease of vehicle in the past 2 years: Yes, leased used	86	0.17%	57	0.15%	88
Value of Vehicle Purchase or Leased in the Past 2 Years					
Value of purchase or lease vehicle past two years: Less than \$10,000	1,854	3.72%	1,213	3.23%	87
Value of purchase or lease vehicle past two years: \$10,000 - \$14,999	964	1.93%	669	1.78%	92
Value of purchase or lease vehicle past two years: \$15,000 - \$19,999	1,111	2.23%	701	1.87%	84
Value of purchase or lease vehicle past two years: \$20,000 - \$24,999	719	1.44%	495	1.32%	92
Value of purchase or lease vehicle past two years: \$25,000 - \$29,999	1,218	2.44%	910	2.42%	99
Value of purchase or lease vehicle past two years: \$30,000 - \$39,999	1,231	2.47%	707	1.88%	76
Value of purchase or lease vehicle past two years: \$40,000 or more	2,516	5.05%	3,046	8.10%	160
Action at End of Lease (if Leasing)					
Action at end of lease (if leasing): Purchase the vehicle	572	1.15%	339	0.90%	78
Action at end of lease (if leasing): Return the vehicle to the lessor	932	1.87%	798	2.12%	113
Likelihood of Purchase or Lease in Next 12 Months					
Likelihood of purchase or lease in next 12 months: Definitely will	1,565	3.14%	1,329	3.53%	112
Likelihood of purchase or lease in next 12 months: Likely will	2,897	5.81%	2,199	5.85%	101
Likelihood of purchase or lease in next 12 months: Likely will not	11,124	22.31%	8,697	23.13%	104
Likelihood of purchase or lease in next 12 months: Definitely will not	22,647	45.41%	17,229	45.83%	101
Price Range (If Will Buy or Lease) of the Planned Vehicle					
Price range of planned vehicle: Less than \$10,000	553	1.11%	409	1.09%	98
Price range of planned vehicle: \$10,000 - \$14,999	133	0.27%	202	0.54%	200
Price range of planned vehicle: \$15,000 - \$19,999	394	0.79%	172	0.46%	58
Price range of planned vehicle: \$20,000 - \$24,999	706	1.42%	413	1.10%	77
Price range of planned vehicle: \$25,000 - \$29,999	531	1.07%	361	0.96%	90
Price range of planned vehicle: \$30,000 - \$39,999	1,065	2.14%	980	2.61%	122
Price range of planned vehicle: \$40,000 or more	1,000	2.01%	1,001	2.66%	132
Type of Vehicle Intend to Buy or Lease					
Type of vehicle intend to buy or lease: Sedan	1,641	3.29%	1,345	3.58%	109
Type of vehicle intend to buy or lease: Sub-compact	451	0.90%	292	0.78%	87
Type of vehicle intend to buy or lease: Sports car	106	0.21%	84	0.22%	105
Type of vehicle intend to buy or lease: Minivan/station wagon	203	0.41%	196	0.52%	127
Type of vehicle intend to buy or lease: Sport utility vehicle	1,802	3.61%	1,421	3.78%	105
Type of vehicle intend to buy or lease: Pick-up truck	353	0.71%	210	0.56%	79
Type of vehicle intend to buy or lease: Full-sized van	25	0.05%	27	0.07%	140
Type of vehicle intend to buy or lease: Other	149	0.30%	106	0.28%	93

Attvibuto	Benchn North Van		West Vancouver		
Attribute	(CSD/CY	, BC)	(CS	SD/DM, BC)	)
	Value	Percent	Value	Percent	Index
Likelihood to Consider a Hybrid (Gas/Electric) Vehicle					
Likelihood to consider hybrid vehicle: Definitely will	720	1.44%	520	1.38%	96
Likelihood to consider hybrid vehicle: Likely will	2,004	4.02%	1,538	4.09%	102
Likelihood to consider hybrid vehicle: Likely will not	1,098	2.20%	1,030	2.74%	125
Likelihood to consider hybrid vehicle: Definitely will not	683	1.37%	458	1.22%	89
Likelihood to Consider Fully Electric Vehicle (e.g. Tesla)					
Likelihood to consider fully electric vehicle (e.g. Tesla): Definitely will	727	1.46%	686	1.83%	125
Likelihood to consider fully electric vehicle (e.g. Tesla): Likely will	1,102	2.21%	845	2.25%	102
Likelihood to consider fully electric vehicle (e.g. Tesla): Likely will not	1,248	2.50%	916	2.44%	98
Likelihood to consider fully electric vehicle (e.g. Tesla): Definitely will not	1,360	2.73%	1,133	3.02%	111
Likelihood to Consider Same Brand of Vehicle You Currently Own	/Drive Most C	)ften			
Likelihood to consider same Brand of vehicle you currently own/drive most often: Definitely will	982	1.97%	691	1.84%	93
Likelihood to consider same Brand of vehicle you currently own/drive most often: Likely will	1,934	3.88%	1,485	3.95%	102
Likelihood to consider same Brand of vehicle you currently own/drive most often: Likely will not	1,041	2.09%	890	2.37%	113
Likelihood to consider same Brand of vehicle you currently own/drive most often: Definitely will not	386	0.78%	258	0.69%	88
Auto Service Club Membership					
Auto club (e.g. CAA, TD Auto Club)	21,811	43.74%	18,804	50.02%	114
Manufacturer's roadside assistance program	7,348	14.73%	5,650	15.03%	102
OnStar or other direct communication service	1,640	3.29%	1,189	3.16%	96
Auto Insurance Selection Involvement					
Auto insurance selection involvement: Very involved	28,387	56.92%	22,185	59.01%	104
Auto insurance selection involvement: Somewhat involved	5,204	10.43%	4,092	10.88%	104
Auto insurance selection involvement: Not very involved	2,068	4.15%	1,281	3.41%	82
Auto insurance selection involvement: Not at all involved	2,261	4.53%	1,775	4.72%	104
Auto insurance selection involvement: Don't have access to a vehicle	299	0.60%	172	0.46%	77
Most Recent Maintenance - Collision Repair/Body Work		<u> </u>			
Provider of most recent collision repair/body work: Never done	24,303	48.73%	17,894	47.60%	98
Provider of most recent collision repair/body work: Gas station/service centre	279	0.56%	188	0.50%	89
Provider of most recent collision repair/body work: Car dealer	1,917	3.84%	1,746	4.64%	121
Provider of most recent collision repair/body work: Specialty shop	10,469	20.99%	8,676	23.08%	110
Provider of most recent collision repair/body work: Yourself/family/friend	495	0.99%	296	0.79%	80
Provider of most recent collision repair/body work: Don't know/not sure	812	1.63%	640	1.70%	104
Most Recent Maintenance - Oil Change/Lube					
Provider of most recent oil change/lube: Never done	1,563	3.13%	1,181	3.14%	100

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<u> </u>	Value	Percent	Value	Percent	Index
Provider of most recent oil change/lube: Gas station/service centre	5,257	10.54%	4,008	10.66%	101
Provider of most recent oil change/lube: Car dealer	16,227	32.54%	13,867	36.89%	113
Provider of most recent oil change/lube: Specialty shop	10,475	21.01%	7,526	20.02%	95
Provider of most recent oil change/lube: Yourself/family/friend	3,615	7.25%	2,430	6.46%	89
Provider of most recent oil change/lube: Don't know/not sure	794	1.59%	310	0.82%	52
Most recent maintenance - Paint Job					
Provider of most recent paint job: Never done	30,529	61.22%	23,489	62.48%	102
Provider of most recent paint job: Gas station/service centre	119	0.24%	77	0.21%	88
Provider of most recent paint job: Car dealer	1,053	2.11%	854	2.27%	108
Provider of most recent paint job: Specialty shop	4,738	9.50%	3,889	10.35%	109
Provider of most recent paint job: Yourself/family/friend	491	0.99%	318	0.85%	86
Provider of most recent paint job: Don't know/not sure	1,128	2.26%	877	2.33%	103
Most Recent Maintenance - Performance Enhancement					
Provider of most recent performance enhancement: Never done	32,583	65.34%	25,934	68.98%	106
Provider of most recent performance enhancement: Gas station/service centre	386	0.77%	304	0.81%	105
Provider of most recent performance enhancement: Car dealer	1,725	3.46%	1,183	3.15%	91
Provider of most recent performance enhancement: Specialty shop	1,482	2.97%	1,050	2.79%	94
Provider of most recent performance enhancement: Yourself/family/friend	1,006	2.02%	692	1.84%	91
Provider of most recent performance enhancement: Don't know/not sure	922	1.85%	479	1.28%	69
Most Recent Maintenance - Repair Brakes					
Provider of most recent brake repair: Never done	13,852	27.78%	10,415	27.71%	100
Provider of most recent brake repair: Gas station/service centre	3,096	6.21%	2,300	6.12%	99
Provider of most recent brake repair: Car dealer	8,370	16.79%	8,360	22.24%	132
Provider of most recent brake repair: Specialty shop	7,840	15.72%	5,489	14.60%	93
Provider of most recent brake repair: Yourself/family/friend	4,037	8.10%	2,619	6.97%	86
Provider of most recent brake repair: Don't know/not sure	975	1.95%	452	1.20%	62
Most Recent Maintenance - Repair Transmission					
Provider of most recent transmission repair: Never done	30,644	61.45%	23,407	62.26%	101
Provider of most recent transmission repair: Gas station/service centre	707	1.42%	607	1.62%	114
Provider of most recent transmission repair: Car dealer	2,330	4.67%	1,915	5.09%	109
Provider of most recent transmission repair: Specialty shop	2,867	5.75%	2,233	5.94%	103
Provider of most recent transmission repair: Yourself/family/friend	451	0.91%	654	1.74%	191
Provider of most recent transmission repair: Don't know/not sure	1,239	2.49%	738	1.96%	79
Most Recent Maintenance - Replace Muffler/Shock					
Provider of most recent muffler/shocks replacement: Never done	28,662	57.47%	21,871	58.18%	101
Provider of most recent muffler/shocks replacement: Gas station/service centre	1,347	2.70%	1,087	2.89%	107
Provider of most recent muffler/shocks replacement: Car dealer	2,371	4.75%	1,856	4.94%	104

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Provider of most recent muffler/shocks replacement: Specialty shop	3,556	7.13%	2,910	7.74%	109
Provider of most recent muffler/shocks replacement: Yourself/family/friend	1,232	2.47%	1,000	2.66%	108
Provider of most recent muffler/shocks replacement: Don't know/not sure	1,028	2.06%	757	2.02%	98
Most Recent Maintenance - Replace Tires		•			
Provider of most recent tire replacement: Never done	11,165	22.39%	8,553	22.75%	102
Provider of most recent tire replacement: Gas station/service centre	3,972	7.97%	3,176	8.45%	106
Provider of most recent tire replacement: Car dealer	4,953	9.93%	4,066	10.82%	109
Provider of most recent tire replacement: Specialty shop	14,887	29.85%	11,360	30.22%	101
Provider of most recent tire replacement: Yourself/family/friend	2,241	4.49%	1,646	4.38%	98
Provider of most recent tire replacement: Don't know/not sure	895	1.79%	586	1.56%	87
Most Recent Maintenance - Replace Windshield					
Provider of most recent windshield replacement: Never done	27,258	54.66%	21,036	55.96%	102
Provider of most recent windshield replacement: Gas station/service centre	690	1.38%	532	1.42%	103
Provider of most recent windshield replacement: Car dealer	1,353	2.71%	1,093	2.91%	107
Provider of most recent windshield replacement: Specialty shop	6,997	14.03%	5,744	15.28%	109
Provider of most recent windshield replacement: Yourself/family/friend	646	1.30%	446	1.19%	92
Provider of most recent windshield replacement: Don't know/not sure	1,017	2.04%	621	1.65%	81
Most Recent Maintenance - Rust Protection					
Provider of most recent rust protection: Never done	30,011	60.18%	23,284	61.94%	103
Provider of most recent rust protection: Gas station/service centre	370	0.74%	254	0.68%	92
Provider of most recent rust protection: Car dealer	4,602	9.23%	3,753	9.98%	108
Provider of most recent rust protection: Specialty shop	1,320	2.65%	975	2.59%	98
Provider of most recent rust protection: Yourself/family/friend	382	0.77%	228	0.61%	79
Provider of most recent rust protection: Don't know/not sure	1,500	3.01%	983	2.61%	87
Most Recent Maintenance - Tune Up					
Provider of most recent tune up: Never done	8,877	17.80%	6,085	16.19%	91
Provider of most recent tune up: Gas station/service centre	4,067	8.16%	3,083	8.20%	100
Provider of most recent tune up: Car dealer	14,709	29.50%	12,920	34.37%	117
Provider of most recent tune up: Specialty shop	7,096	14.23%	5,297	14.09%	99
Provider of most recent tune up: Yourself/family/friend	2,569	5.15%	1,840	4.90%	95
Provider of most recent tune up: Don't know/not sure	839	1.68%	404	1.08%	64
Most Recent Maintenance - Other Repair					
Provider of most recent other major repair job (over \$200): Never done	17,525	35.14%	13,366	35.55%	101
Provider of most recent other major repair job (over \$200): Gas station/service centre	2,755	5.52%	2,271	6.04%	109

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Provider of most recent other major repair job (over \$200): Car dealer	8,091	16.23%	7,067	18.80%	116
Provider of most recent other major repair job (over \$200): Specialty shop	7,372	14.78%	5,273	14.03%	95
Provider of most recent other major repair job (over \$200): Yourself/family/friend	1,051	2.11%	613	1.63%	77
Provider of most recent other major repair job (over \$200): Don't know/not sure	1,168	2.34%	720	1.92%	82
Most Recent Visited Service Centres					
Most recent visited service centre: Active Green & Ross	657	1.32%	435	1.16%	88
Most recent visited service centre: Apple Auto Glass	170	0.34%	119	0.32%	94
Most recent visited service centre: Bridgestone/Firestone	300	0.60%	230	0.61%	102
Most recent visited service centre: Canadian Tire/Pit Stop	6,168	12.37%	3,369	8.96%	72
Most recent visited service centre: Costco	2,964	5.94%	2,334	6.21%	105
Most recent visited service centre: GM Goodwrench	451	0.90%	260	0.69%	77
Most recent visited service centre: Goodyear Select (Certified Auto Centre)	163	0.33%	127	0.34%	103
Most recent visited service centre: Midas Auto Service Experts	609	1.22%	359	0.96%	79
Most recent visited service centre: Mister Transmission	127	0.26%	63	0.17%	65
Most recent visited service centre: Mr. Lube	3,187	6.39%	2,259	6.01%	94
Most recent visited service centre: NAPA Auto Parts	1,891	3.79%	1,195	3.18%	84
Most recent visited service centre: OK Tire	1,361	2.73%	1,005	2.67%	98
Most recent visited service centre: PartSource	1,050	2.11%	730	1.94%	92
Most recent visited service centre: Speedy Auto Glass	1,519	3.05%	1,132	3.01%	99
Most recent visited service centre: Speedy Auto Service	170	0.34%	101	0.27%	79
Most recent visited service centre: Walmart	1,324	2.65%	752	2.00%	75
Most recent visited service centre: Car dealership (excluding GM Goodwrench)	7,609	15.26%	5,890	15.67%	103
Most recent visited service centre: Consumer-to-consumer website (e.g. Craigslist, Kijiji)	262	0.53%	159	0.42%	79
Most recent visited service centre: Other parts/service shops	14,633	29.34%	10,838	28.83%	98
Visited Gas Stations					
Visited Canadian Tire	3,479	6.98%	2,673	7.11%	102
Visited Chevron	2,758	5.53%	2,004	5.33%	96
Visited Esso	12,155	24.37%	8,774	23.34%	96
Visited Husky/Mohawk	6,214	12.46%	4,709	12.53%	101
Visited Petro Canada	10,156	20.37%	7,856	20.90%	103
Visited Shell	10,170	20.39%	8,531	22.69%	111
Visited other gas stations	12,188	24.44%	8,687	23.11%	95
Frequency of Gas Station Visits					
Visit Canadian Tire: Once a month	485	0.97%	345	0.92%	95
Visit Canadian Tire: 2-3 times a month	2,001	4.01%	1,749	4.65%	116
Visit Canadian Tire: Once a week or more	993	1.99%	579	1.54%	77
Visit Chevron: Once a month	1,300	2.61%	985	2.62%	100

Attribute	Benchmark North Vancouver		West Vancouver (CSD/DM, BC)			
	(CSD/CY, BC)  Value Percent		Value	Percent	<u> </u>	
Visit Chevron: 2-3 times a month	1,211	2.43%	839	2.23%	92	
Visit Chevron: Once a week or more	247	0.50%	181	0.48%	96	
Visit Esso: Once a month	6,396	12.83%	4,674	12.43%	97	
Visit Esso: 2-3 times a month	4,516	9.06%	3,195	8.50%	94	
Visit Esso: Once a week or more	1,244	2.49%	904	2.41%	97	
Visit Husky/Mohawk: Once a month	2,896	5.81%	2,341	6.23%	107	
Visit Husky/Mohawk: 2-3 times a month	2,883	5.78%	2,052	5.46%	94	
Visit Husky/Mohawk: Once a week or more	435	0.87%	316	0.84%	97	
Visit Petro Canada: Once a month	4,493	9.01%	3,584	9.54%	106	
Visit Petro Canada: 2-3 times a month	4,669	9.36%	3,591	9.55%	102	
Visit Petro Canada: Once a week or more	994	1.99%	680	1.81%	91	
Visit Shell: Once a month	5,156	10.34%	4,390	11.68%	113	
Visit Shell: 2-3 times a month	3,984	7.99%	3,207	8.53%	107	
Visit Shell: Once a week or more	1,029	2.06%	933	2.48%	120	
Visit Other gas stations: Once a month	4,549	9.12%	3,239	8.62%	95	
Visit Other gas stations: 2-3 times a month	6,083	12.20%	4,304	11.45%	94	
Visit Other gas stations: Once a week or more	1,556	3.12%	1,143	3.04%	97	
Car Rental in Past 12 Months	,		, -			
Past 12 months car rental with: Avis	911	1.83%	884	2.35%	128	
Past 12 months car rental with: Budget	2,397	4.81%	1,932	5.14%	107	
Past 12 months car rental with: Discount	460	0.92%	318	0.85%	92	
Past 12 months car rental with: Enterprise	3,270	6.56%	2,487	6.62%	101	
Past 12 months car rental with: Hertz	725	1.45%	671	1.78%	123	
Past 12 months car rental with: National Car Rental	878	1.76%	738	1.96%	111	
Past 12 months car rental with: Thrifty	596	1.20%	412	1.10%	92	
Past 12 months car rental with: U-Haul	663	1.33%	520	1.38%	104	
Past 12 months car rental with: Other car/truck/van rentals	1,166	2.34%	1,729	4.60%	197	
Past 12 months car rental with: Car sharing (any) (e.g. Zipcar, CommunAuto, Turo)	581	1.17%	321	0.85%	73	
Purpose of Car Rental						
-	1 922	1.65%	915	2 170/	122	
Purpose of car rental with Avis: Personal  Purpose of car rental with Avis: Business	822 42	0.09%	815 41	2.17% 0.11%	132 122	
	1	0.09%				
Purpose of car rental with Avis: Both  Purpose of car rental with Budget: Personal	1,952	3.92%	1,579	0.07% 4.20%	78 107	
Purpose of car rental with Budget: Personal  Purpose of car rental with Budget: Business	328	0.66%	262	0.70%	107	
Purpose of car rental with Budget: Business  Purpose of car rental with Budget: Both	116	0.86%	92	0.70%	106	
Purpose of car rental with Discount: Personal	351	0.23%	242	0.24%	91	
Purpose of car rental with Discount: Business	92	0.70%	66	0.64%	100	
Purpose of car rental with Discount: Business  Purpose of car rental with Discount: Both	18	0.18%	10	0.18%	75	
Purpose of car rental with Discount. Both  Purpose of car rental with Enterprise: Personal	2,706	5.43%	2,052	5.46%	101	
Purpose of car rental with Enterprise: Personal  Purpose of car rental with Enterprise: Business	330	0.66%	2,052	0.72%	101	
Purpose of car rental with Enterprise: Business  Purpose of car rental with Enterprise: Both	234	0.66%	165	0.72%	94	
Purpose of car rental with Lenterprise. Both  Purpose of car rental with Hertz: Personal	610	1.22%	569	1.51%	124	
Purpose of car rental with Hertz: Business	103	0.21%	81	0.22%	105	

Attribute		Benchmark North Vancouver (CSD/CY, BC)		West Vancouver (CSD/DM, BC)		
	Value	Percent	Value	Percent	Index	
Purpose of car rental with Hertz: Both	12	0.02%	21	0.06%	300	
Purpose of car rental with National Car Rental: Personal	610	1.22%	611	1.62%	133	
Purpose of car rental with National Car Rental: Business	257	0.52%	119	0.32%	62	
Purpose of car rental with National Car Rental: Both	12	0.02%	9	0.02%	100	
Purpose of car rental with Thrifty: Personal	513	1.03%	380	1.01%	98	
Purpose of car rental with Thrifty: Business	28	0.06%	12	0.03%	50	
Purpose of car rental with Thrifty: Both	55	0.11%	20	0.05%	45	
Purpose of car rental with U-Haul: Personal	462	0.93%	376	1.00%	108	
Purpose of car rental with U-Haul: Business	198	0.40%	141	0.38%	95	
Purpose of car rental with U-Haul: Both	3	0.01%	3	0.01%	100	
Purpose of car rental with other car/truck/van rentals: Personal	1,009	2.02%	1,627	4.33%	214	
Purpose of car rental with other car/truck/van rentals: Business	117	0.24%	86	0.23%	96	
Purpose of car rental with other car/truck/van rentals: Both	40	0.08%	16	0.04%	50	
Purpose of car rental with car sharing (any) (e.g. Zipcar, CommunAuto, Turo): Personal	549	1.10%	288	0.77%	70	
Purpose of car rental with car sharing (any) (e.g. Zipcar, CommunAuto, Turo): Business	6	0.01%	5	0.01%	100	
Purpose of car rental with car sharing (any) (e.g. Zipcar, CommunAuto, Turo): Both	26	0.05%	28	0.08%	160	
Frequency of Car Rental in the Past 12 Months						
Frequency of car rental past 12 months with Avis: 1-3	847	1.70%	820	2.18%	128	
Frequency of car rental past 12 months with Avis: 4 or more	65	0.13%	63	0.17%	131	
Frequency of car rental past 12 months with Budget: 1-3	2,235	4.48%	1,809	4.81%	107	
Frequency of car rental past 12 months with Budget: 4 or more	161	0.32%	124	0.33%	103	
Frequency of car rental past 12 months with Discount: 1-3	393	0.79%	277	0.74%	94	
Frequency of car rental past 12 months with Discount: 4 or more	67	0.14%	40	0.11%	79	
Frequency of car rental past 12 months with Enterprise: 1-3	2,931	5.88%	2,290	6.09%	104	
Frequency of car rental past 12 months with Enterprise: 4 or more	339	0.68%	197	0.53%	78	
Frequency of car rental past 12 months with Hertz: 1-3	681	1.37%	627	1.67%	122	
Frequency of car rental past 12 months with Hertz: 4 or more	44	0.09%	44	0.12%	133	
Frequency of car rental past 12 months with National Car Rental: 1-3	715	1.43%	627	1.67%	117	
Frequency of car rental past 12 months with National Car Rental: 4 or more	163	0.33%	111	0.30%	91	
Frequency of car rental past 12 months with Thrifty: 1-3	593	1.19%	411	1.09%	92	
Frequency of car rental past 12 months with Thrifty: 4 or more	3	0.01%	1	0.00%	0	
Frequency of car rental past 12 months with U-Haul: 1-3	556	1.12%	467	1.24%	111	
Frequency of car rental past 12 months with U-Haul: 4 or more	107	0.21%	53	0.14%	67	
Frequency of car rental past 12 months with other car/truck/van rentals: 1-3	1,123	2.25%	1,704	4.53%	201	
Frequency of car rental past 12 months with other car/truck/van rentals: 4 or more	43	0.09%	25	0.07%	78	

Attribute	Benchn North Van	couver	Wes		
	(CSD/CY Value	, BC)	Value	Percent	Index
Frequency of car rental past 12 months with car sharing (any) (e.g. Zipcar, CommunAuto, Turo): 1-3	167	0.34%	118	0.31%	91
Frequency of car rental past 12 months with car sharing (any) (e.g. Zipcar, CommunAuto, Turo): 4 or more	414	0.83%	203	0.54%	65
Visited or Shopped at Dealership in Person in the Past 12 Months					
Visited or shopped at dealership in person: Buick/Cadillac/Chevrolet/GMC	2,345	4.70%	1,718	4.57%	97
Visited or shopped at dealership in person: Chrysler/Dodge/Jeep	1,755	3.52%	1,260	3.35%	95
Visited or shopped at dealership in person: Ford/Lincoln	1,597	3.20%	1,170	3.11%	97
Visited or shopped at dealership in person: Other domestic brands	233	0.47%	149	0.40%	85
Visited or shopped at dealership in person: Honda	2,626	5.27%	1,998	5.32%	101
Visited or shopped at dealership in person: Hyundai	1,965	3.94%	1,417	3.77%	96
Visited or shopped at dealership in person: Kia	1,562	3.13%	1,022	2.72%	87
Visited or shopped at dealership in person: Mazda	2,057	4.13%	1,426	3.79%	92
Visited or shopped at dealership in person: Nissan/Infiniti	2,324	4.66%	1,881	5.00%	107
Visited or shopped at dealership in person: Toyota/Lexus	3,504	7.03%	3,004	7.99%	114
Visited or shopped at dealership in person: Other Asian brands	1,201	2.41%	926	2.46%	102
Visited or shopped at dealership in person: BMW	1,054	2.11%	958	2.55%	121
Visited or shopped at dealership in person: Mercedes-Benz	887	1.78%	1,038	2.76%	155
Visited or shopped at dealership in person: Volkswagen	1,437	2.88%	1,094	2.91%	101
Visited or shopped at dealership in person: Other European brands	1,092	2.19%	1,108	2.95%	135
Visited or shopped at dealership in person: Other brands	664	1.33%	541	1.44%	108
Visited or shopped at dealership in person: Independent used car dealerships	808	1.62%	270	0.72%	44
Visited or Shopped at Dealership via Website in the Past 12 Month	ıs				
Visited or shopped at dealership on website: Buick/Cadillac/Chevrolet/GMC	715	1.43%	443	1.18%	83
Visited or shopped at dealership on website: Chrysler/Dodge/Jeep	474	0.95%	231	0.62%	65
Visited or shopped at dealership on website: Ford/Lincoln	549	1.10%	345	0.92%	84
Visited or shopped at dealership on website: Other domestic brands	131	0.26%	79	0.21%	81
Visited or shopped at dealership on website: Honda	884	1.77%	572	1.52%	86
Visited or shopped at dealership on website: Hyundai	752	1.51%	414	1.10%	73
Visited or shopped at dealership on website: Kia	488	0.98%	220	0.59%	60
Visited or shopped at dealership on website: Mazda	700	1.40%	433	1.15%	82
Visited or shopped at dealership on website: Nissan/Infiniti	717	1.44%	493	1.31%	91
Visited or shopped at dealership on website: Toyota/Lexus	1,040	2.09%	869	2.31%	111
Visited or shopped at dealership on website: Other Asian brands	438	0.88%	321	0.85%	97
Visited or shopped at dealership on website: BMW	366	0.73%	326	0.87%	119
Visited or shopped at dealership on website: Mercedes-Benz	335	0.67%	349	0.93%	139
Visited or shopped at dealership on website: Volkswagen	483	0.97%	371	0.99%	102



Attribute	Benchmark North Vancouver (CSD/CY, BC)		West Vancouver (CSD/DM, BC)		
	Value	Percent	Value	Percent	Index
Visited or shopped at dealership on website: Other European brands	360	0.72%	316	0.84%	117
Visited or shopped at dealership on website: Other brands	247	0.49%	176	0.47%	96
Visited or shopped at dealership on website: Independent used car dealerships	347	0.70%	189	0.50%	71
Purchased or Leased a Vehicle at the Dealership in Past 12 Mont	ns				
Purchased or leased at dealership: Buick/Cadillac/Chevrolet/GMC	164	0.33%	95	0.25%	76
Purchased or leased at dealership: Chrysler/Dodge/Jeep	270	0.54%	134	0.36%	67
Purchased or leased at dealership: Ford/Lincoln	232	0.47%	157	0.42%	89
Purchased or leased at dealership: Other domestic brands	16	0.03%	14	0.04%	133
Purchased or leased at dealership: Honda	437	0.88%	345	0.92%	105
Purchased or leased at dealership: Hyundai	182	0.37%	98	0.26%	70
Purchased or leased at dealership: Kia	287	0.58%	132	0.35%	60
Purchased or leased at dealership: Mazda	103	0.21%	68	0.18%	86
Purchased or leased at dealership: Nissan/Infiniti	271	0.54%	166	0.44%	81
Purchased or leased at dealership: Toyota/Lexus	302	0.61%	238	0.63%	103
Purchased or leased at dealership: Other Asian brands	192	0.39%	131	0.35%	90
Purchased or leased at dealership: BMW	105	0.21%	89	0.24%	114
Purchased or leased at dealership: Mercedes-Benz	71	0.14%	121	0.32%	229
Purchased or leased at dealership: Volkswagen	142	0.29%	113	0.30%	103
Purchased or leased at dealership: Other European brands	91	0.18%	50	0.13%	72
Purchased or leased at dealership: Other brands	88	0.18%	72	0.19%	106
Purchased or leased at dealership: Independent used car dealerships	429	0.86%	143	0.38%	44



Index	Description
>=180	Extremely High
>=110 and <180	High
>=90 and <110	Similar
>=50 and <90	Lower
<50	Extremely Low

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